

T-Mobile

# welcome

user guide

T-Mobile

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T-MOBILE® 768

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## SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit [www.t-mobile.com/support](http://www.t-mobile.com/support) where you can:

- Register at [my.t-mobile.com](http://my.t-mobile.com) to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

## SERVICE ACTIVATION

If you are a new T-Mobile® customer and your service has not yet been activated, simply call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

**You will need the following information when activating service:**

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address  
Note: For business and government accounts, please provide the organization's name, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see [www.t-mobile.com](http://www.t-mobile.com) for latest plan information)
- Your SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and by your Service Agreement.

## PHONE OVERVIEW



## SIM CARD

The SIM (Subscriber Identity Module) card identifies your phone to the wireless network. You cannot make or receive phone calls or browse the Internet without a properly installed SIM card.

### Install the SIM card

1. Detach the SIM card from its packaging.



2. Pull the back cover up and away from the phone.
3. Lift the battery and remove it from the battery compartment.



4. To insert the SIM card, push the metal SIM card door in the direction shown below until it clicks and then raise the door to open.



5. Insert the battery by lining up the contacts on the battery with the ones in the battery compartment and lower the battery into place.
6. Replace the back cover.

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## MEMORY CARD

Install a memory card to add extra storage space for your music, pictures, videos, and more. Memory card sold separately.

### Install a memory card

1. Pull the back cover up and away from the phone.
2. Lift the battery and remove it from the battery compartment.



3. Slide the memory card into place with the gold contacts facing down until the card clicks into place.

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## BATTERY

To optimize battery performance, be sure to fully charge your phone before using it for the first time.

### Charge the battery

1. Insert the small end of the charging cable into the charging port on the phone, as shown.



2. Plug the other end of the charging cable into a power outlet.

## POWER

To turn the power on or off, press and hold the red **End** key.

## HOME SCREEN

Your Home screen displays important information about your phone.

### Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status appear on the Status bar.

### Shortcuts bar

The Shortcuts bar gives you quick access to the applications you use the most.

Press the **Navigation** key left or right to access shortcuts on the Shortcuts bar.

### Edit the Shortcuts bar

1. From the Home screen, select **Menu**.
2. Select **Settings**.
3. Select **Phone settings**.
4. Select **Shortcut bar**.
5. Select **Display** to hide the shortcuts bar, if desired.
6. Select **Edit shortcuts**.
7. Select the desired shortcuts.
8. Select **Save**.

## CALLS

### Make and end calls

Enter the phone number you want to call and press the green **Send**  key.

To end a call, press the red **End**  key.

### Answer calls

To answer a call, press the green **Send**  key.

## VOICEMAIL

### Set up voicemail

1. Touch and hold **1** to call voicemail.
2. Follow the prompts to set up your voicemail account.

### Reset voicemail password

You can reset your voicemail password to the last four digits of your phone number.

1. Enter **#793#**.
2. Press the green **Send**  key.
3. Select **OK**.

## VOLUME & RINGTONE

### Adjust in-call volume

While on a call, press the **Navigation**  key up or down.

### Set call ringtone and volume

1. From the Home screen, select **Menu**.
2. Select **Settings**, then **Profiles**.
3. Select the Profile you want to use.
4. Select **Options**.
5. Select **Customize**.
6. Select **Ringtone**.
7. Select the desired ringtone.
8. Select **Save**.

### Set volume level

1. From the Home screen, select **Menu**.
2. Select **Settings**, then **Profiles**.
3. Select the Profile you want to use.
4. Select **Options**.
5. Select **Customize**.
6. Select **Volume**.
7. Press the **Navigation**  key up or down to the desired volume level.
8. Select **Save**.

## Set notification sound

1. From the Home screen, select **Menu**.
2. Select **Settings**, then **Profiles**.
3. Select the Profile you want to use.
4. Select **Options**.
5. Select **Customize**.
6. Select **Message beep**.
7. Select the desired notification sound.
8. Select **Save**.

## CONTACTS

### Add a new contact

1. From the Home screen, select **Contacts**.
2. Select **Add New Contact**.
3. Enter the first name of the contact.
4. Enter the last name of the contact.
5. Enter the contact's phone number.
6. Select **Options**.
7. Select **Save**.
8. Select **Yes** to confirm.

### Call a contact from the call log

1. Press the green **Send** key.
2. Scroll to the contact you want to call.
3. Press the green **Send** key.

### Call a contact from the contacts list

1. From the Home screen, select **Contacts**.
2. Scroll to the contact you want to call.
3. Press the green **Send** key.

## TEXT ENTRY

The alphanumeric keyboard allows you to enter text using these methods:

### ABC

Use this mode to enter words by pressing the number keys until the desired letters displays. For example, to type **RUN**, press the **7** key three times, the **8** key twice, and the **6** key twice.

### Smart mode

This mode predicts words as you type. For example, to enter **RUN**, press **7, 8, 6**.

### Numbers

Use this mode to enter numbers by pressing a single key for each number.

- **Symbols**

Use this mode to enter symbols and special characters.

## Switch between text entry modes

1. While in a text entry screen, select **Options**.
2. Select **Input mode**.
3. Scroll to and select the desired text entry mode.

## TEXT MESSAGING

Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

### Send text messages to new contacts

1. From the Home screen, select **Menu**.
2. Select **Messaging**.
3. Select **SMS/MMS**.
4. Select **New message**.
5. Enter the phone number.
6. Scroll down to the message field.
7. Enter your message.
8. Select **Options**.
9. Select **Send**.

### Send text messages to saved contacts

1. From the Home screen, select **Contacts**.
2. Scroll to the contact you want to message.
3. Select **Options**.
4. Select **Send message**.
5. Scroll down to the message field and enter your message.
6. Select **Options**.
7. Select **Send**.

### Read text messages

1. From the Home screen, select **Menu**.
2. Select **Messaging**.
3. Scroll to and select the message thread containing the message you want to read.
4. Scroll to the message you want to read.

### Delete text messages

1. From the Home screen, select **Menu**.
2. Select **Messaging**.
3. Scroll to and select the message thread containing the message you want to delete.
4. Scroll to the message you want to delete.

5. Select **Options**.
6. Select **Delete** or **Delete all**.
7. Select **Yes**.

## WEB BROWSING

### Visit a Web site

1. From the Home screen, select **Menu**.
2. Select **MobileLife**®.
3. Select **Options**.
4. Select **Go to URL**.
5. Enter the Web address for the site you want to visit.
6. Select **Options**.
7. Select **Go to**.

## BLUETOOTH®

Your phone comes with Bluetooth connectivity, a wireless technology that enables a data connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

### Prepare Bluetooth headset

Make sure your Bluetooth headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

### Turn on Bluetooth and pair with a headset

1. From the Home screen, select **Menu**.
2. Select **Tools**, then **Bluetooth**.
3. Select **Power**. A Bluetooth icon will appear on the Status bar when the feature is active.
4. Select **Device list**.
5. Select **Search**.
6. Scroll to the desired headset.
7. Select **Pair**.
8. Select **Yes**.
9. Select **Yes** to always accept pairing with this device, if desired.

## TTY

Your phone is compatible with select TTY (Text Teletype) devices that allow people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

### Notice

You'll need a cable/adapter to connect the TTY device to your phone's headset jack. Please check with the manufacturer of the TTY device to ensure that it is compatible with digital cell phones.

## TTY connection

1. Press **Menu > Settings > Text Phone > Settings**.
2. Select the desired TTY mode setting.
  - TTY Device: select the TTY device to connect.
  - TTY HCO (Hearing-Carry-Over): type text on the TTY device and listen to voice replies on your phone's speaker.
  - TTY VCO (Voice-Carry-Over): speak into your phone and read text replies on the TTY device.
  - Manual Connect: search and select the TTY device to connect.
  - Auto Connect: auto-connect to the last-connected TTY device when powered up.

## ACCESSORIES

Whether you want a fashionable carrying case, a Bluetooth headset, a charger, or you just want to browse for fun extras, T-Mobile is the place to shop for all your phone accessories. Here are a few examples...



Carrying Case



Bluetooth headset

To purchase accessories for your phone, visit [T-Mobile.com](http://T-Mobile.com), call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessory selection subject to change; supplies may be limited and may vary by location.

## CARING FOR YOUR PHONE

### Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are a few tips to help you extend the life of your new phone.

**Do not get your phone wet.** Even a small amount of moisture can damage your phone and accessories.

**Protect your phone's screen.** Your phone's screen is delicate. Guard against scratches by using a screen protector or a protective case.

**Use the original manufacturer's batteries and accessories.** Non-approved batteries and accessories can harm you and damage your phone.

**Do not use damaged accessories.** If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to charge your phone if the charger has been dropped, received a sharp blow, or has been otherwise damaged; doing so may damage your phone.

## SAFETY TIPS

### Consider device compatibility

If you have a pacemaker or a hearing aid, check with your doctor to make sure it's safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

### Drive safely

T-Mobile encourages you to use your phone in a safe and sensible manner while driving.

### Here are a few safety tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Pre-program frequently used numbers into your phone for easy, one-touch dialing.

- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

## EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling capabilities, this phone may or may not permit its location to be approximated during a 9-1-1 call.\*

\*Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped, or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a mobile phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions, and Privacy Policy for additional service restrictions and details.

## ADDITIONAL INFORMATION

Use of some features or services may incur separate, additional charges and/or require a qualifying rate plan.

**Messaging/Data:** You will be charged for all data and messages sent by or to you through the network, regardless of whether or not data or message is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays, or errors in any T-Mobile generated alerts or notifications. **Your data session, plan, or service may be slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

**Hearing Aid Compatibility:** This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing

aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Devices and screen images are simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details.

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